NUS Mobile Key

Installation Instructions:

1. Visit Google Play or Apple App Store to download **NUS Mobile Key.**
   a. Minimum requirement: Android V9, iOS V13

2. Follow the download and installation instructions.

3. During installation, please:
   a. Allow all notifications
   b. Turn on Bluetooth

4. Once installed, select the hostel you have been assigned to.

5. Key in your Booking ID and use your official NUS email
   (Exxxxxxx@u.nus.edu).

6. Follow the instructions on screen to verify your email.
   a. Complete email verification **on the same device** where the app is installed.

7. After successful email verification, your **mobile key** will be automatically downloaded to your phone.

8. Only **one mobile key per booking** can be downloaded to **one device**.

9. If you need assistance, please contact Front Desk during office hours.

How to use NUS Mobile Key:
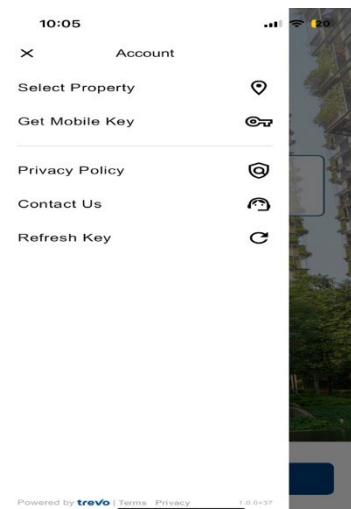
To lock or unlock a room door, and unlock a common access door • Tap on the blue key icon and hold the screen side of your phone against the door lock reader whenever you wish to <u>lock</u> or <u>unlock</u> a room door or unlock a common access door. • Your check-out date, time and room number are shown on your mobile key. • The mobile key will be revoked automatically once your check-out date and time are reached.	
To refresh a mobile key when updates are advised by Front Desk • Tap the hamburger menu at the top left corner of your app and click Refresh Key	