

NUS <> GoParkin App User Guide (New Users)

Last Updated: 30 Oct 2024





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1. Account Registration
2. Account Setup
3. Add Card
4. Add Vehicles
5. Paying for Hourly Parking
6. Apply Season Parking





1. Registering a GoParkin account

Back PH SG



+65 ▾ | Mobile No.

Password 

Login 


Register [Forgot Password?](#)

[Use app without registration](#)

1. Ensure correct country is selected
2. Tap on 'Register'

< Registration

+65 ▾ | Mobile No.

Password 

Register

Register for an account

- Vehicle no. and IU no.
- To pay : Credit/Debit card no. and details

Note:

- At least 8 characters.
- At least an uppercase and a lowercase letter.
- At least a special character: !^@#

By clicking Register, I agree to the [Terms](#) and [Privacy Policy](#).

1. Fill in your mobile no. & password in the respective fields
2. Tap on 'Register'

< Verify Mobile Number

Enter the verification code sent to you at

+6591111111

Request Code

1. Enter verification code sent to your mobile number. If code not received, tap on 'Request Code'

2. Setting up your GoParkin account

Setup Profile

* Name

* Email

* Required field(s)

Save



Add Vehicle Skip

Choose your vehicle type

Car Truck/Van Bus Taxi Motorcycle

* Country of Registration

SG MY PH

* Purpose

Parking EV Charging

* Vehicle No.

IU No.

* Required field(s)

SAVE



Add Card Skip


* Credit/Debit Card

1234 5678 1234 5678

* Expiry Date MM/YY

* CVV/CVC CVV/CVC

Submit

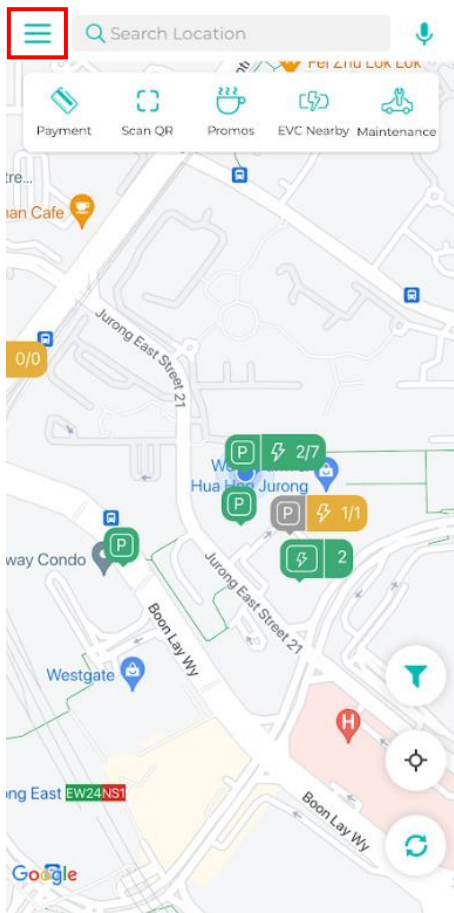
VISA 

1. Fill in your name & email
2. Tap on 'Save'

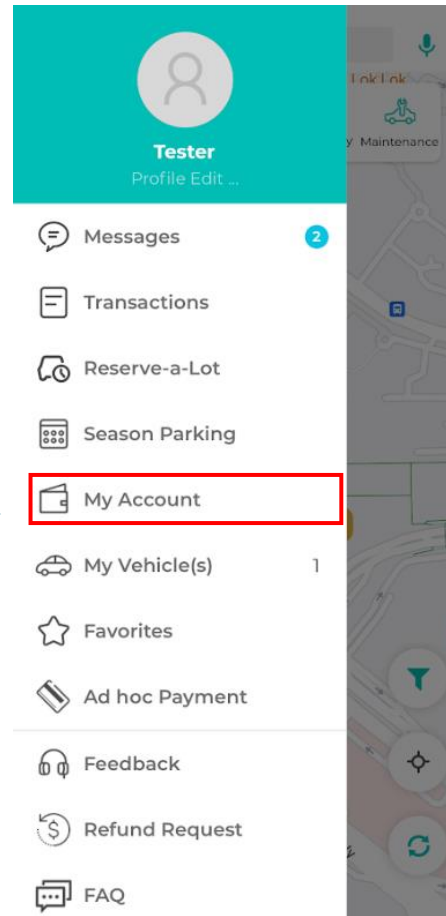
1. Select appropriate vehicle type, country & purpose
2. Fill in your vehicle no. and IU no.
3. Tap on 'Save'

1. Add card details
2. Tap on 'Submit' (can be added later under 'My Account' -> Credit/Debit Card)

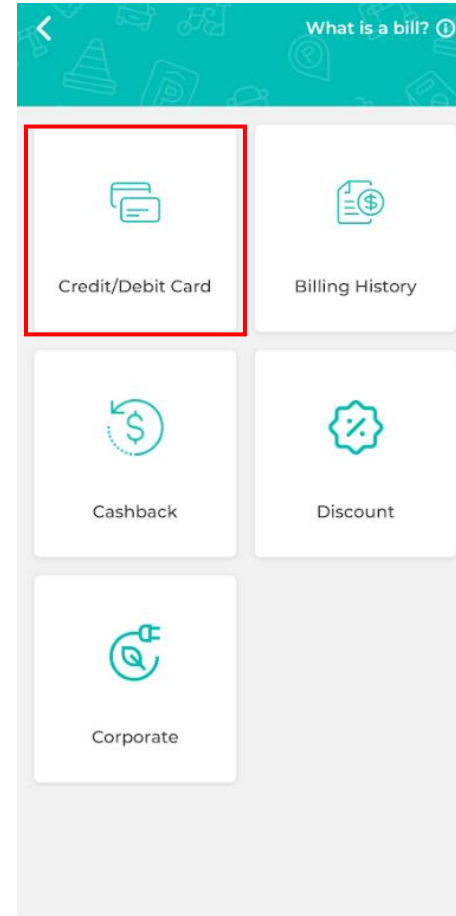
3. Add card to your GoParkin account



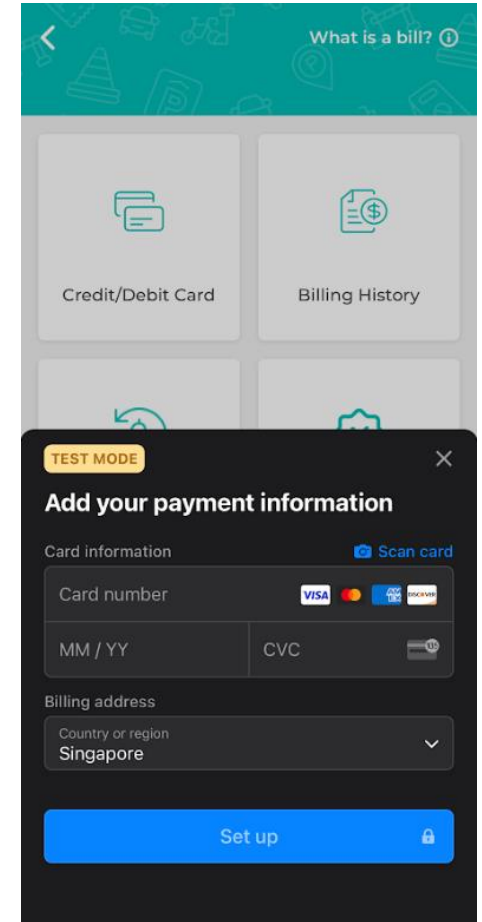
1. Tap on side menu



1. Tap on 'My Account' menu

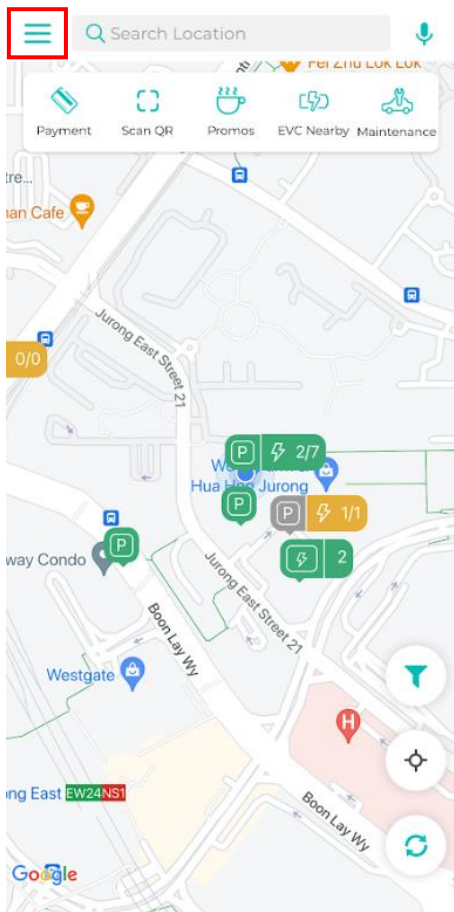


1. Tap into 'Credit/Debit Card'

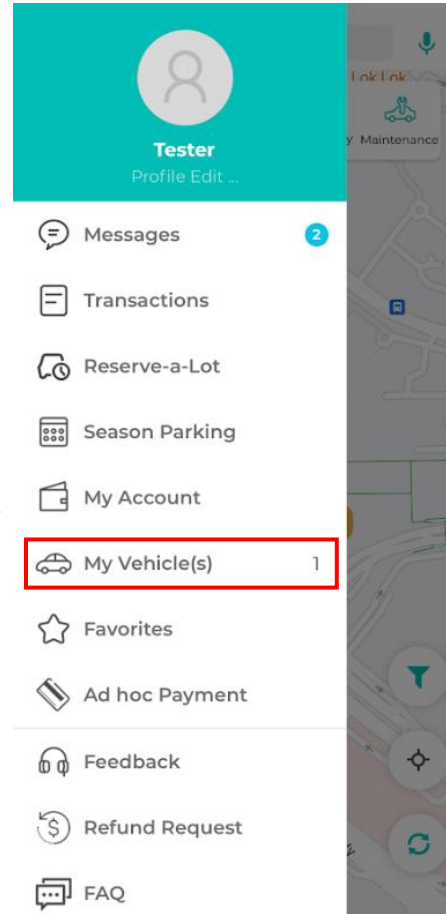


1. Key in your card details

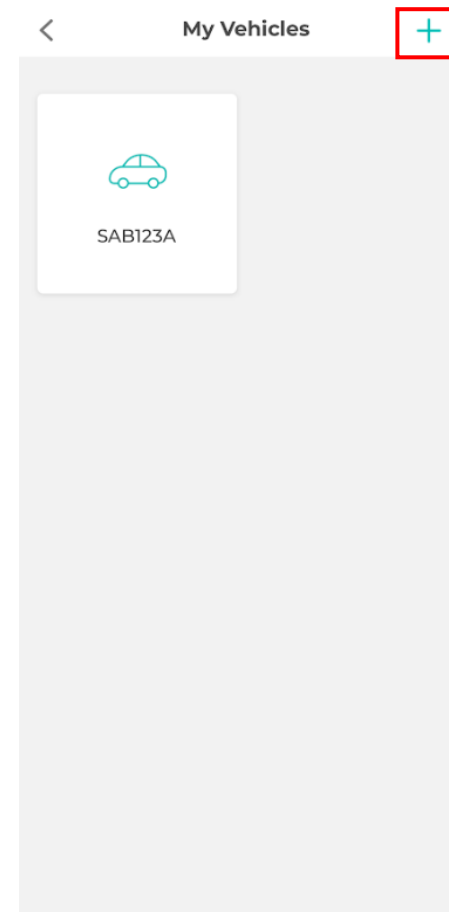
4. Add vehicles to your GoParkin account



1. Tap on side menu



1. Tap on 'My Vehicle(s)' menu

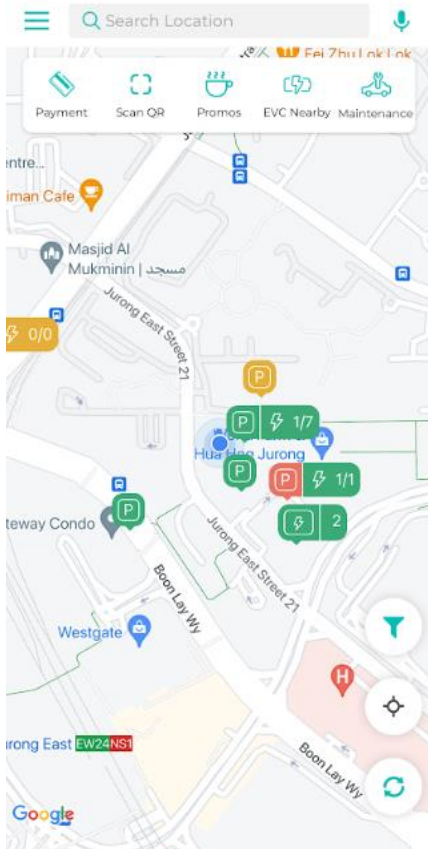


1. Tap on add button

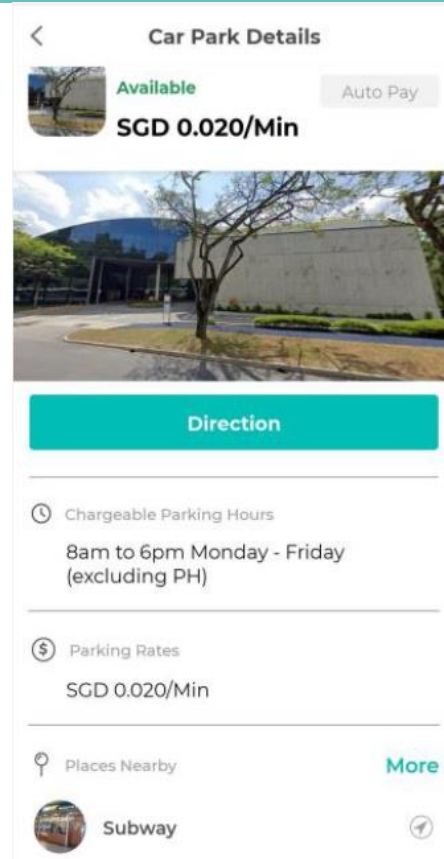


1. Select appropriate vehicle type, country & purpose
 2. Fill in your vehicle no. and IU no.
 3. Tap on 'Save'

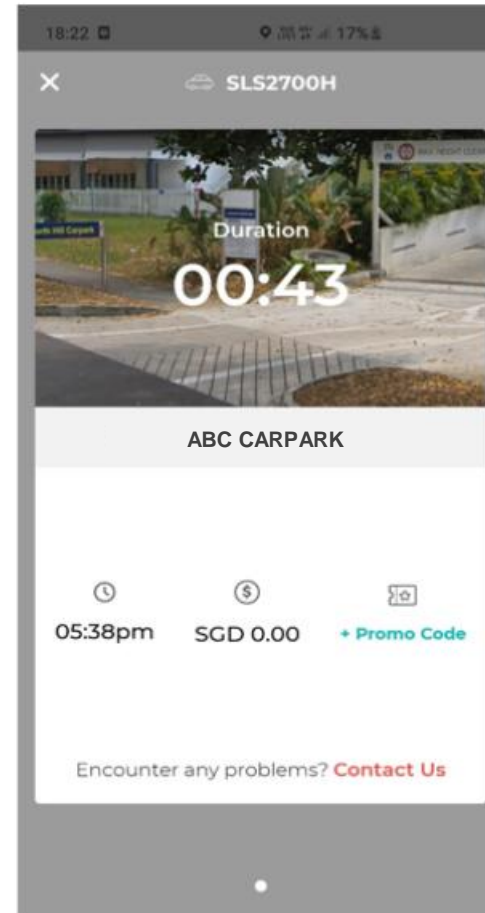
5. Paying for hourly parking



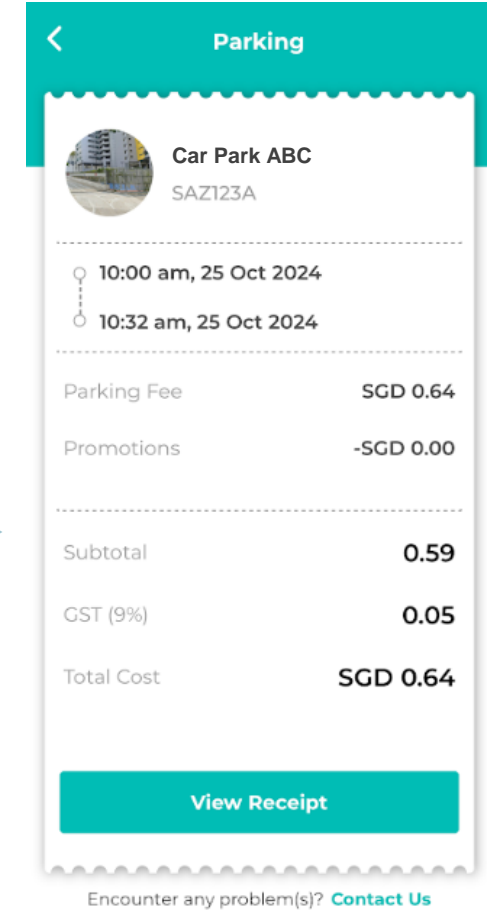
1. Find carpark in the search field



1. Parking details and nearby amenities information are available for reference.

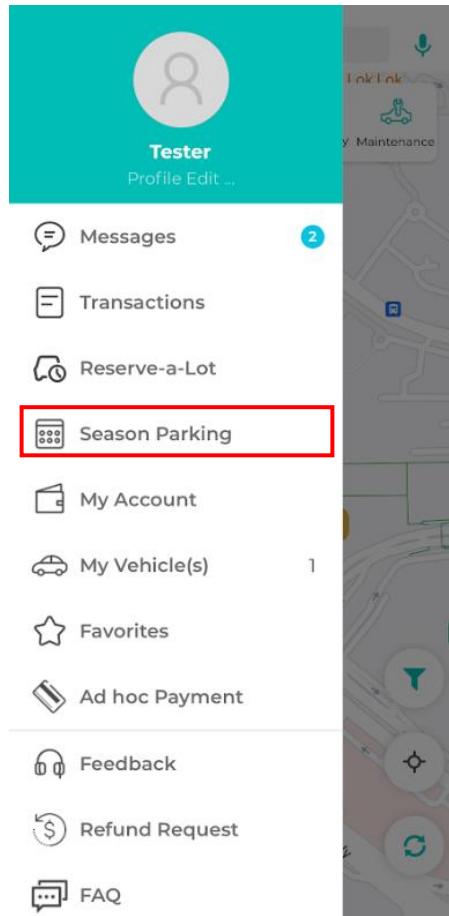


1. Parking session starts automatically when vehicle enters the carpark.
2. Your parking charges will be automatically deducted from your credit/debit card you added in your account.



1. You can find your transaction record & billing history under 'Transaction' menu

6. Applying for season parking

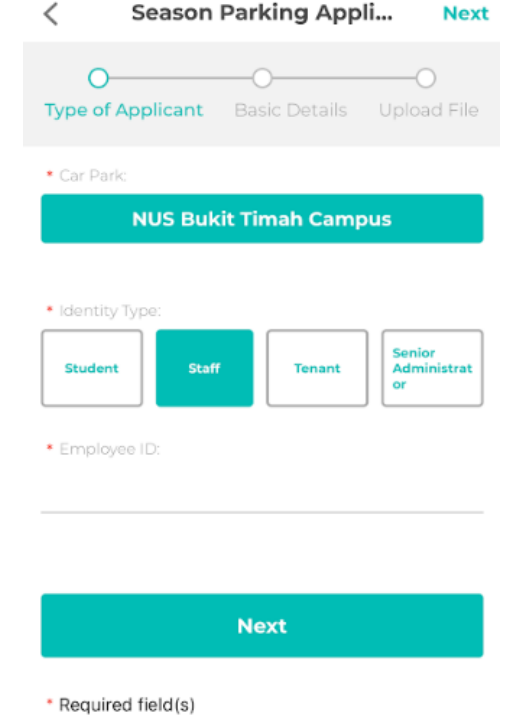


1. Tap on 'Season Parking' menu



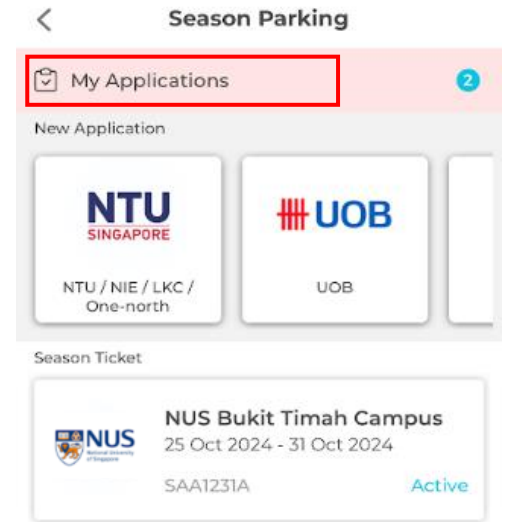
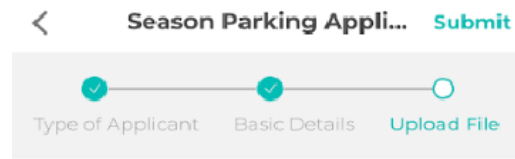
No season parking yet.

1. Under 'New Application', swipe to the left and tap on NUS



1. Select the car park for season parking application
 2. Select your identity type and provide relevant supporting information
 3. Tap on 'Next'

6. Applying for season parking



NUSBukitTimahCampus

* Start Date:
Oct 2024

* Vehicle No.:
🚗

* Price:
SGD 80.00

Next

* Required field(s)



NUSBukitTimahCampus

* Start Date:
Oct 2024

* Duration:
1 month | 2 months | 3 months

* Vehicle No.:
🚗

* Price:
SGD 80.00

Next

* Required field(s)



Upload relevant verification document(s)

Upload

* Required field(s)



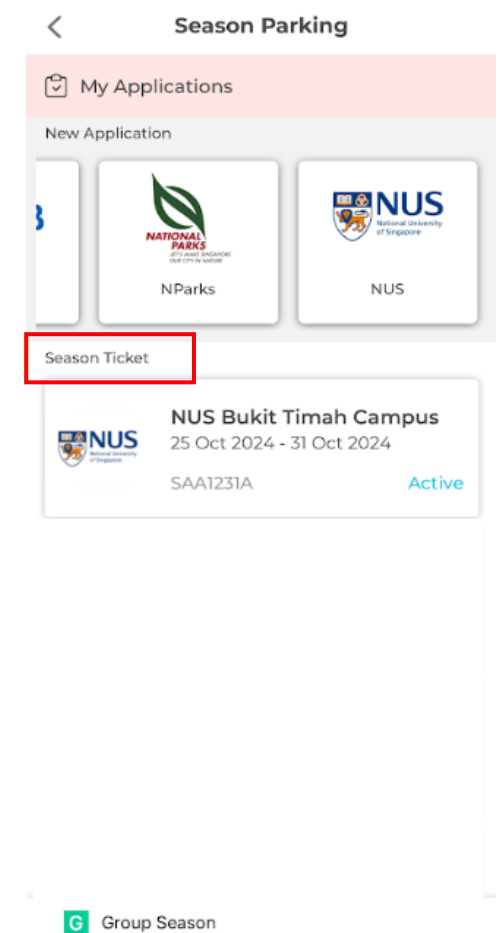
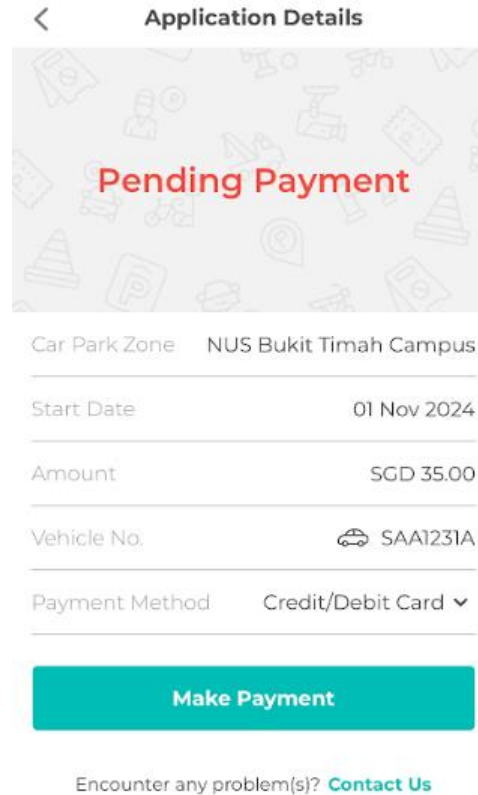
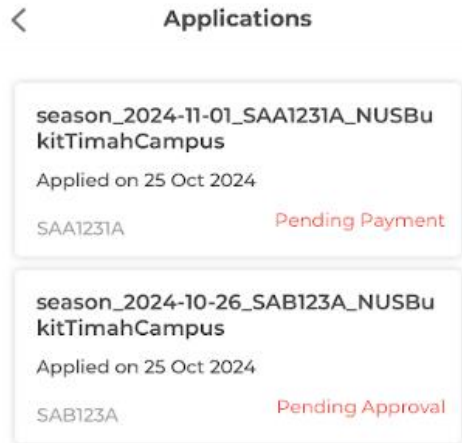
1. Select the start date for your season parking, (duration) & your vehicle no. User may see duration field, depending on identity type selected
2. Tap on 'Next'

1. Upload relevant verification document(s)
2. Tap on 'Submit'

G Group Season

1. Tap on 'My Applications' to check your season parking application(s) status(es).

6. Applying for season parking



1. Tap into each season parking application to see the detailed information

1. For pending payment application, tap on 'Make Payment' to complete your season parking payment

1. Approved season parking records will appear under Season Ticket section

The End

For any enquiries or feedback, please
write to enquiry@goparkin.com.sg or
contact us at [+65 6592 3098](tel:+6565923098)

