



Terms & Conditions



Terms and Conditions for NUS Student-led Guided Tours

By submitting a guided tour registration, I acknowledge that I have read and agree to the terms outlined below:

1. I consent to the collection, use, and disclosure of my personal data, in accordance with the Personal Data Protection Act (PDPA). The university is committed to protecting the privacy and confidentiality of all personal information provided. The data collected will be used solely for the purpose of managing the registration and facilitating the guided tour.
2. All information provided in the registration is accurate and complete. Providing false or misleading information may result in the cancellation of my current and future registrations.
3. The university reserves the right to cancel tours and will make reasonable effort to notify the tour operators as soon as possible. The university is not liable for any losses resulting from the cancellation of guided tours, regardless of the reason for cancellation.
4. Student-led guided tours are for group sizes between 15 – 20 visitors. Tour groups that do not meet this requirement will have their registration denied and will be advised to conduct a self-guided tour as an alternative.
5. All student-led guided tours will depart from the NUS Visitor Centre. Tour groups must arrive at the visitor centre at least 15 minutes prior to the scheduled tour for check-in. Any delays will result in a shorter guided tour, or the group will be advised to proceed as a self-guided tour. In the event of an unforeseen delay in arrival, I will notify NUS via campustour@nus.edu.sg immediately.
6. Sufficient time will be allocated for meals and restroom breaks for the tour group, outside of the time allocated for the guided tour. I will refer to the university guidelines regarding dining considerations in the university.
7. At least one licensed tour guide will be present during the tour for every 20 visitors. The tour guide will serve as the chaperone and will stay with the tour group for the entire duration of the visit. The student guides providing the tour will not serve as chaperones and it will be the responsibility of the licensed tour guide in attendance to monitor the group's actions.
8. Student guides and the university community must always be treated with respect and dignity. The student guides and the university reserve the right to end the tour at any time if the tour group behaves inappropriately or use inappropriate language during the tour.
9. I will adhere to the designated drop-off points for buses and large vans and I will assume responsibility for onsite or offsite parking arrangements and expenses.
10. Cancellation of my registration must be done at least three (3) business days before the day of visit by contacting campustour@nus.edu.sg. Failure to abide may result in the cancellation of my current and future registrations.
11. The university reserves the right to make the final decision regarding all campus tour arrangements.